

CUSTOMER QUALITY SERVICE STATEMENT



WILD GEESE GROUP

In partnership with our CLS partner

MOGIT



MOGIT
MARINE OIL & GAS
INDUSTRY TRAINING


**in respect of all persons attending a Wild Geese Group Course,
We commit to the following:**

- To ensure that delegate safety and well-being remains the highest priority at all times.
- To ensure all training is conducted in a safe and controlled environment by qualified instructors, assessors and appraisers.
- To ensure all delegates understand their rights when receiving WGG training, including the right to demand to stop training if they are in distress or their health and safety is at risk.
- To be treated in a courteous manner at all times, regardless of colour, creed or culture.
- To ensure delegate competence is assessed by trained and qualified Assessors/ Appraisers.
- To ensure that quality of service becomes our mantra, to be first and best in class.

Please address any complaints or suggestions with our CLS partners and feel free to contact Wild Geese Group directly if required.



Dato Tim Allsop
Founder
Wild Geese Group


CLS
Signatory



www.ERSC1.com www.wggacademy.org